

## Facilitating Through Challenges

### Workshop Location

Winnipeg Transition Centre  
Online Workshop

### Workshop Dates and Times

June 14, 2023  
9:00am – 4:00pm

Experience behavioural challenges and resolutions using theory, brainstorming, modeling and role play in this interactive – “Learn by Doing” workshop!

We have all experienced challenges in facilitation, either as a leader, or as a participant. Take some time to explore and try out the “6 Simple Steps to Deal with Difficult Behaviours”

Experience behavioural challenges and resolutions using theory, brainstorming, modeling and role play in this interactive – Learn by Doing workshop!

I learned new ways to engage a group of participants through The 5 Pillars. I also gained new insight through seeing challenging behavior through the 3 Tiers and the 6 Steps to Deal with the Behavior.

It was a great environment where I learned through engagement and interaction. I gained valuable and practical ideas to bring back to my organization. Well worth it.

Brad Klassen  
Eden Health Care Services  
Segue Career Options

I would recommend this workshop to anyone looking to enhance their skills as a facilitator. Like many others, I learn best with hands-on experience and being able to actively participate in the session offered through WTC was wonderful for me. The workshop was fun and engaging. The workshop and facilitator met all of my learning outcome expectations, and has added a lot of value to my skill-set!

Trina Huntly  
Learning and Development Specialist  
Payworks

### Learning Outcomes:

1. Examine and reflect on at least two individual personality challenges when facilitating, then receive feedback and solutions from peers
2. Explore and try-out “6 Steps to Deal with Difficult Behaviours”
3. Assemble a list of challenging participant behaviours and gather solutions from peers and facilitator
4. Experience behavioural challenges and resolutions using theory, brainstorming, modeling, and role play
5. Build a network of supportive peers to share and troubleshoot future challenges

### Workshop Price

**\$550 plus GST**

We also offer a non-profit rate of \$350 (plus GST) for qualifying agencies.

# Winnipeg Transition Centre

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Active Learning Works!  
developing engaged learners 

## Registration Form

First Name

Last Name

Organization

Position / Title

Street Address

City

Province

Postal Code

Phone Number

Email

- I give the Winnipeg Transition Centre permission to e-mail me periodic information on upcoming workshops, events, presentations, newsletters and other promotional messages.

### How did you hear about our workshop program?

- Website  University of Winnipeg  Other, please specify
- Email Promotion  Humber College
- Co-worker  Friends
- Manager / Supervisor

### Registration Fees and Payment

- Please indicate if you are exempt from GST/HST

Workshop Title

Workshop Date

Workshop Fee

- Cheque Enclosed – Please make Cheques payable to: **Winnipeg Transition Centre**  
Direct Deposit, EFT and E-Transfer payments are also accepted

**Please Email or Mail your registration ASAP to ensure your seat!**

Invoice to

Invoice Email

Fees must be received in our office **14 days prior to workshop date**. Refunds will be given for cancellations received **10 business days prior to the workshop**.

The Winnipeg Transition Centre is not responsible for participant travel, transportation and/or accommodation costs due to the cancellation of any workshop.

Please do not hesitate to contact us at **(204) 338-3899** or Email: **info@winnipegtransitioncentre.com**